

# Developing High Performing Teams High quality online program

Lunch & Learn Series is an innovative online leadership development program for team leaders at all levels in the organisation. You will gain skills in: -

- Effective feedback
- Personal influence
- Team performance
- Maximising performance
- Understanding people
- Effective meetings

# 6 x 1-hour webinars plus a practical online development program

REGISTER AT http://www.winnersatwork.com.au/register-here/

Each of the six units is introduced in a 1-hour webinar online, Participants are then directed to the online learning centre where they are exposed to practical strategies for implementation in the workplace. No classes, travel and accommodation costs and time wasted. Participants complete the online program in their own time. The webinars introducing the six units are presented during a lunch period to minimise interruption to the workplace. Participants connect to the webinar sessions and online learning centre simply through clear instructions and links on enrolment.

After each unit, participants receive the relative set of PowerPoint slides and a full video recording of each session. These support tools are useful if participants miss the webinar or want to review the material. Each webinar is designed to be interactive, and participants can ask questions throughout the broadcast. The online learning centre is also interactive. The presenter interacts with participants throughout the program to answer questions and provide feedback.

## WEBINAR SESSION TOPICS, DATES AND TIMES

#### Unit 1

#### The 8 Characteristics of High Performing Teams

What are the eight characteristics of high performing teams? How can leaders' impact on these eight areas? This session looks at some practical and easy to implement tools for team leaders to improve the performance of their team.

#### Unit 2 The Four Stages of Team Development

All teams go through predictable and unavoidable stages of development. These stages are backed up by research into teams across all industry groups. What are these stages? What can you as a team leader do to make an easier transition into each stage? This session considers some practical advice for accelerate the team's development and maturity.

#### Unit 3 Tools for Leading Teams

To be an effective lead a team, the leader needs to be versatile in their style and approach. Sometimes they need to be directive and at other times very collaborative. This session considers how and when to lead using different styles and approaches for maximum effect.

#### Unit 4 The Roles People Play in Teams

People play roles when they are working in teams. If these roles can be identified and used, the team can benefit greatly. What roles do your team members play? And how can you identify and use these roles for the team's benefit? This session considers eight roles and how they can contribute to the team's performance.

#### Unit 5 Managing Team Conflict & Negotiations

There are five ways to manage conflict and negotiation. Each of us has a preferred way and we may overuse this style. You will complete a diagnostic tool to better understand the way you prefer to negotiate and deal with conflict.

#### Unit 6 Developing Team Culture

This session offers participants several practical and easy to implement tools for creating a team culture. A productive team culture can make a significant different in performance. Applying these concepts to your team can give you a framework for building a better culture for performance.

### BENEFITS

#### Organisation

By investing in your leaders, you create organisational leverage. The benefits to your organisation by enrolling members into our webinar series not only provide them with essential leadership skills but is also a cost and time-effective way to increase their skills and knowledge.

#### Leader

The leader can develop their career skills during a short break, in the comfort of their office, and minimises the disruption to their normal day. The tips and tools can be implemented immediately.

"By any measure, you are a very effective speaker and educator I have found your webinar's especially intriguing. Thanks for the great learnings you have been delivering through this online program. I have taken away with me some great tips that I now use in my workplace to motivate and get the best out of my crews". Tony Chicco – Queensland Fire & Emergency Services

"Fantastic session Tim, I liked how clear and concise your points were and how you facilitated in context but also offered suggested questions to ask in each situation – for myself its half the battle to think about these little things!" Byron Mitchell —Amart Sports



#### Presenter

Dr Tim Baker is an internationally recognised authority on leadership, management and organisational development.

In 2013, Tim was voted one of the 50 Most Talented Global Training & Development Leaders by the World HRD Congress. In a nutshell, Tim has conducted over 2,430 seminars, workshops and keynote addresses to over 45,000 people in 11 countries across 21 industry groups.

#### What you receive:

- 6 x 1-hour webinar sessions
- Trainer and group interaction
- PowerPoint slides and recordings of each session
- Link to webinars and reminder emails
- Practical application tools between units
- Personalised online learning centre

Contact Tim for more information at <u>tim@winnersatwork.com.au</u> or call 61 413 636 832